Please note that ‘you’ always refers to the signatory of the Booking Form.

Passport, Visa and Health requirements

It is the responsibility of each traveller or group to take care of passport, visa and health requirements. Our travel agency will advise you on the necessary documentation but it is your responsibility to ensure that you are in possession of valid and correct paperwork.

However, for some countries and nationalities visas can be arranged on arrival. Please contact us.

Tour programmes

The tours announced on this website are planned with immense care, with consideration being given to many factors such as site and museum opening hours, road conditions, journey times and the availability of refreshments. The tours will operate as far as possible as they are described on the website and in the final program. However, due to circumstances that are beyond our control some of them might be slightly altered. We will do our best to replan the tour to minimise any adverse impacts of changes.

Alteration or cancellation by the traveller / group

Should you wish to make changes to your booking after having sent your booking we will do our best to accommodate your request but it might not always be possible. For any change we are entitled to charge an administration fee of USD 30 per person and any further costs incurred in making the requested alteration.

Confirmed bookings are not transferable. If you wish to cancel your booking, you are asked to give written notice. The following charges will apply depending on when written notice is received:

Up to 45 days before departure: 30% of paid balance.
Up to 30 days before departure: 50% of paid balance.
Up to 15 days before departure: 70% of paid balance.
Up to 3 days before departure: 90% of paid balance.
Less than 3 days before departure: 100% of paid balance.

Should your cancellation be motivated by events or circumstances that are due to ‘force majeure’ according to the recommendation of the government of the country to be visited, all amounts paid until then will be refunded. Recommendations made by other governments will not be considered in this context.

Alteration or cancellation by the local travel agent operating the tour

The local travel agents will not cancel a tour or make any significant alteration to the programme unless it is necessary due to ‘force majeure’ according to the recommendations made by the local government of the country to be visited. Under these circumstances, if the tour is cancelled all amounts paid until then will be refunded. There will be no refund if the group accepts a significantly altered programme. (We will make every attempt to provide an appropriate alternative).

Our tour agency reserve the right to make reasonable and minor alterations to any part of the itinerary or replace the nominated guide or tour lecturer with another suitable person.

Responsibilities

Responsibility of the Traveller / Group:
1.Booking of international flights to first and from last destination.
2.Travel insurance.
3.Passport.
4.Visa (except where specified differently).
5.Personal health requirements.

Responsibilities of the Local Travel Agent
1.Preparation and organisation of the tour.
2.Quality of services during the tour as specified in the programme including services provided by sub-contractors and suppliers.

Law and jurisdiction
The place of law and jurisdiction will be the place of legal registration of the local travel agent organising the tour. Accordingly